

Volunteer Role Description



FRIENDS & FAMILIES
OF SPECIAL CHILDREN

REG CHARITY NO. 1140626

Title: Community Engagement Volunteer

Location: In and around Plymouth

Almost 1 in 5 people in the UK are living with a disability many of whom are children. So many families on this journey don't know where to turn and are extremely isolated, vulnerable in desperate need of support.

We want every family in Plymouth and the surrounding area on this journey to be supported so they can experience the best quality of life possible.

With your help, we can make this happen.

About the Role:

You will be volunteering in our local community to raise funds and awareness of our charity. Without the services our charity provides, hundreds of local families would lose vital support. In order to secure the future of our charity we need to raise funds to secure our services and to raise our profile in our local community and you will play a important role in making this happen.

Duties and Responsibilities:

- Attend awareness events/stands at local venues and events
- Speak to the general public, community groups and businesses about our charity and the support we provide to local families
- Be responsible for safely setting up and taking down awareness stands
- Seek new opportunities for awareness events/stands
- Report any safeguarding concerns and follow Friends and Families policies and procedures

What are we looking for:

You need to have good interpersonal and communication skills and a genuine interest in raising the profile of Friends and Families. You will be required to volunteer unsupervised after a probation period, so you will need to be proactive, assertive and have good time keeping skills. A positive attitude and having a friendly and approachable manner is essential as you will be representing the charity and speaking to the general public. A full driving licence and access to a car is not essential but would benefit you in this role. You will be required to show Friends and Families that you have adequate insurance.

What we offer:

Volunteering with Friends and Families is a fantastic and rewarding experience. You will be joining the Friends and Families team to help raise funds and awareness for our charity. We provide training for each of our volunteering roles and provide further opportunities where we can for you to develop your skills, knowledge and experience. This is a fantastic opportunity to engage with a much loved local charity, give something back and meet new people, as well as gaining new skills for the future.

We will also refund mileage at 40p per mile and cover reasonable expenses.

Training:

- To attend an induction and training day prior to commencing your volunteering role
- Report any concerns you have with your volunteering role
- Comply to all policies and procedures set by Friends and Families (Health and Safety and other charity policies will all be covered at induction)
- Training must be updated every two years with the fundraising team
- Role will be subject to a DBS check

Times:

Most volunteering opportunities are available between 9am and 5pm at local venues on various days of the week. You will get the opportunity to manage some bookings for events to suit your availability.

Who do I report to?

The Fundraising and Marketing Team:

Hannah Whiting - Community Fundraiser hannah@friendsandfamilies.org.uk / 01752 204369 (Option 5)

Diane Flynn – Marketing and Communications Officer diane@friendsandfamilies.org.uk / 01752 204369 (Option 5)

Duties NOT to be undertaken by a volunteer:

- Giving out personal details about yourself, or staff such as addresses and home telephone numbers
- Giving out any personal details of our service users
- Giving medical advice
- Agreement to other fundraising/awareness events without permission from Friends and Families
- Using your personal phone to take photographs or recordings when representing the charity

Please sign below to confirm that you have seen and read this role description.

Name:.....

Signature:.....

Date:.....